

# visitor information

#### A WARM WELCOME!

Please complete the guest registration form and return it to us at your earliest convenience.

#### **ARRIVAL AND DEPARTURE**

Your holiday apartment will be available at 15:00 and we ask that you depart by 10:00 so we can prepare it for the next visitors.

## **MAKE YOURSELF AT HOME**

We hope that you and your family will enjoy and use the apartment and furnishings as you would your own home. The outside property (deck, garden, skistall, carport, etc.) is also yours to enjoy! Small children will particularly enjoy the brook, please be careful.

Do be considerate of other guests and keep noise to a minimum, especially in the evening.

Please advise us right away of accidental damage. We know that you would want to replace a damaged item, if that is necessary.

# **SMOKING IS NOT PERMITTED IN THE APARTMENT**

If you smoke on the terrace please use an ashtray.

#### WHEN YOU'RE AWAY

Close and lock windows and the door when you are away from the apartment. We cannot take responsibility for your valuables and other belongings. If the key to the apartment is lost, you will be asked to replace it.

## **QUESTIONS AND SPECIAL NEEDS**

Finally, please use the cowbell by the stairs to get our attention if you have any questions or special needs. If we are not at home, you can reach us at any time on phone number +43 664 200 38 39 (Hannes mobile phone).

We are happy to help in any way we can and trust you will have a memorable stay in our holiday apartment!

Please make sure to have enough cash on day of departure! Payment by credit card or debit card is not possible!

